

## **Cittio, Inc. Announces WatchTower™ Release 2.3 – Enterprise System Monitoring and Management Software**

**SAN FRANCISCO, Calif.—Nov 10, 2003—**Cittio, Inc., today announced the latest release of WatchTower™, Release 2.3, an enterprise system monitoring and management software application. WatchTower™ performs real-time monitoring of system activity and analysis of system performance, enabling companies to reduce costs, eliminate downtime and gain complete system control and network visibility.

WatchTower™ Release 2.3 new features include; additional real time monitors (UNIX & Windows), customizable process monitors, an SNMP Walk utility, asset manager configuration tickets, installed software viewer, outage calendars, numerous new graphs, and significantly improved navigation and user interface. These expanded features improve overall support for the organization's IT infrastructure by providing enhanced enterprise monitoring and management capabilities for heterogeneous environments.

According to a recent Gartner Group predictions report: "Creating the real-time enterprise will require timely access to critical data from multiple systems and sources, which, in turn, will require a renewed emphasis on flexible and rapidly reconfigurable architectures".

"WatchTower's value lies not only in the benefit that a company does not need a large investment in a fat client/server monitoring application – but also in the advanced system monitoring features which can be setup and configured rapidly," said Cittio Jamie Lerner, President and Chief Executive Officer. "In less than three weeks, the WatchTower installation and configuration can be complete, lowering the overall cost of managing and maintaining the IT infrastructure"

WatchTower provides an industry-leading web-based software suite for enterprise system monitoring and management resulting in the following advantages:

- Faster implementation with reduced overall investment
- Global visibility to all aspects of the network and systems, including performance reports; availability reports; notifications and alerts; asset listings; critical operations documents; and web traffic reports.
- A portal based architecture allowing for deep customization and rapid adoption of new technologies.
- Application monitoring, with pre-built monitors for many commercial web servers, application servers, and databases.
- Management and monitoring tools built on modern Internet-enabled technology
- One interface providing complete system control of your e-business deployment available 24x7
- Ability to deploy across multiple data centers, locations, and networks.

## **About Cittio, Inc.**

Cittio is a leading provider of system monitoring software headquartered in San Francisco, CA. Cittio's WatchTower™ takes a proactive approach to system and network monitoring, including problem determination and degradation analysis facilities to ensure user productivity and to maintain a uniform level of performance.

WatchTower™ is being extensively used by companies who require enterprise system monitoring functionality that is rapidly deployed, easy to maintain and provides a short ROI. Some of our customers who are benefiting from WatchTower™ include; Capital Advantage, AltaVista, American Chemical Society, Bay Area Rapid Transit, and KeepMedia. Learn more about Cittio at [www.cittio.com](http://www.cittio.com).