

CITTIO'S WATCHTOWER BRINGS MULTI-TENANCY FUNCTIONALITY TO NETWORK MONITORING AND OPERATIONS SOFTWARE

VARs and Resellers Can Now Leverage CITTIO'S Unique Capabilities to Build Businesses around "Software as a Service"

SAN FRANCISCO, June 21, 2005 – CITTIO Inc., the innovation leader in network monitoring and operations software, today announced the addition of multi-tenancy functionality to its flagship product WatchTower™. CITTIO is a leader in bringing this capability to network monitoring software—allowing managed service providers (MSPs) to monitor many clients' networks from a single system. Multi-tenancy is a key competitive advantage for providers delivering network monitoring as a service rather than as a licensed software product. It is a particularly compelling model for businesses that may not choose to spend their IT resources on network monitoring.

Many of CITTIO's regional and national resellers, including I-Span of Pleasanton, Calif. and Computers & Networks Unlimited of Vineland, N.J., have built profitable MSP businesses by offering WatchTower-based network monitoring and management as a managed service. Now these organizations, whose mission is to deliver "value now," can look forward to increasing their business through WatchTower's new multi-tenancy capability.

"We applaud I-Span and Computers & Networks Unlimited as part of a group that is changing the go-to-market model for high-performance network monitoring and management," said Jamie Lerner, CEO of CITTIO. "Almost all companies have mission critical network requirements like those of the largest enterprises but have typically been unable to afford robust protection. With WatchTower's multi-tenancy capabilities, our reseller partners can protect multiple businesses simultaneously, enabling even small and mid-sized companies to leverage economies of scale."

"I-Span is creating rapid IT value for customers by managing IT infrastructures effectively with significantly less up-front cost than standard solutions. WatchTower lets us monitor networks of any degree of complexity—even those in different geographies. We have already differentiated ourselves from our competitors, because we can meet very specific service level agreements," said Konstantin Vilks, co-founder of I-Span Services. "With multi-tenancy, we are in an even better position to deliver affordable network monitoring services to customers of all sizes."

About WatchTower and Multi-Tenancy

WatchTower simplifies network management, while delivering the most cost-effective, easy-to-use enterprise monitoring software on the market. By leveraging CITTIO's platform-agnostic, Web-based architecture, along with agent-free discovery, built-in alarms and notifications, automatic latency monitoring, graphing, and thresholding, these resellers are helping small to mid-sized businesses operate their networks with greater assurance.

The new multi-tenancy capability allows multiple users to log into the same monitoring solution but to see only their own systems' performance. In the service provider environment, multi-tenancy makes it possible for MSPs and VARs to offer advanced monitoring and management software to multiple customers. Resellers benefit from being able to cost effectively monitor many systems simultaneously, while their customers receive a superior level of protection at a significant price advantage.

Pricing and Availability

CITTIO's WatchTower 2.4 is available now and will ship with multi-tenancy capability in October 2005. For additional product information, please contact sales@cittio.com or call 877.424.8846, option 1.

About CITTIO, Inc.

CITTIO, Inc. (formerly JJ Labs) is the innovation leader in network monitoring and operations software. Based on a 100 percent Java architecture, only WatchTower delivers a fully bundled software solution, including a Web server, an embedded database, and a management portal, providing complete functionality for operating a network data center. The unique monitoring capabilities of WatchTower, coupled with powerful automation technology, provide IT managers and network technicians alike with a simple and complete solution for datacenter management. CITTIO's customers include industry-leading companies such as Blue Cross/Blue Shield of Hawaii, Capitol Advantage, National Parks Conservation Association, The Gymboree Corporation, and Truckee Meadows Water Authority. For more information, please visit the CITTIO Web site www.cittio.com.

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