



CITTIO WATCHTOWER 2.5 EXTENDS AWARD-WINNING NETWORK MANAGEMENT CAPABILITIES TO IT EXECUTIVES, SOFTWARE DEVELOPERS, AND PROJECT MANAGERS

Customizable Dashboards, Business-Level Categorization, Agentless Discovery, and New System Test Capabilities Enable Organizations to Move Up the IT Maturity Model

SAN FRANCISCO, February 13, 2006 – CITTIO, Inc., the award-winning innovation leader in network monitoring and operations software, today announced the newest release of CITTIO's flagship product, WatchTower™ 2.5. This release is the first in its category to provide business value to IT executive, software development, and project management teams, in addition to advanced functional capabilities to network managers. Priced at two-thirds less than typical enterprise solutions, WatchTower 2.5 reinforces CITTIO's commitment to deliver the best price-performance ratio on the market.

Specifically, WatchTower 2.5 will enable IT managers to create and monitor asset categories, making it easy to assess the performance of business systems, such as CRM software, and to set performance quality goals. Version 2.5 also features user-specific interactive dashboards, agentless asset discovery, content integration with Safari Books Online, and a customizable network test and polling tool.

"Many organizations stall at low levels on the IT Maturity Model because they can't link business value to their IT infrastructure," said Jamie Lerner, CEO of CITTIO. "WatchTower 2.5 brings insight and actionable information about network performance to business executives. By delivering tools for understanding and controlling all aspects of network operations, CITTIO enables IT teams to move from chaotic or reactive modes to a proactive, service-oriented focus—at an affordable price tag."

"CITTIO has extended its product in ways that continue to mesh with our business and technology direction, and now WatchTower 2.5 adds great features to an already strong line-up," said Ron Ehlers, vice president of information services at Pacific Sunwear. "The support for new platforms as well as being able to get usable, real-time information through the function-specific dashboards will be critical to synchronizing our IT operations with business initiatives. Furthermore, the integration with Safari Books really demonstrates CITTIO's unique vision."

More About WatchTower 2.5

The new capabilities of WatchTower 2.5 extend the CITTIO vision to three distinct enterprise groups:

Network Administrators

Most asset management and monitoring software requires installation of an agent on each server. However, WatchTower 2.5 "crawls" across the network, guided by asset IP addresses and identifies their operating systems. Within hours of deployment, IT departments can accurately list equipment and corresponding IP addresses.

Version 2.5 also enables IT teams to quickly identify remedies for performance problems through integrated, context-sensitive help from more than 3,300 Safari Books Online publications. Plus, Watchtower now supports a variety of enterprise network technologies, including IBM iSeries (OS400) real-time and historic graphs, Brocade Silkworm Fabric Switches, Juniper Net screen IDS, and Cisco VPN Concentrator.

Executive-Level Tools

WatchTower 2.5's easily customizable dashboard enables business executives to better understand network functioning as it relates to the daily operation of business units and the success of enterprise initiatives such as CRM or e-commerce implementations. Companies engaging in business-category Service Level Agreements (SLAs) for IT can now use Watchtower 2.5 to engage line-of-business executives in SLA delivery. Unlike other systems which simply present raw statistics and graphs, WatchTower analyzes and transforms them into information that supports effective business decisions. For example, an easy-to-read WatchTower graph of SLA statistics allows executives to see that an e-commerce solution is up 98 percent of the time, while the failures of an order entry application may offer a better target for additional investment.

Project Management and Software Development Teams

WatchTower 2.5 includes a new Multi Purpose Poller, enabling these groups to test program performance—regardless of the programming language—on all network nodes. The poller also tests for latency, allowing teams to determine optimal hardware for running a specific application. For example, this feature allows IT teams to test the effectiveness of the shopping cart or other features under a wide variety of network configurations prior to actually introducing the capability.

Pricing and Availability

CITTIO's WatchTower 2.5 ships in the second quarter of 2006. For additional product information, please contact sales@cittio.com or call 877-424-8846, option 1.

About CITTIO, Inc.

CITTIO, Inc. is the innovation leader in network monitoring and operations software. Based on a 100 percent Java architecture, only WatchTower delivers a fully bundled software solution, including a Web server, an embedded database, and a management portal, providing complete functionality for operating a network data center. The unique monitoring capabilities of WatchTower, coupled with powerful automation technology, provide IT managers and network technicians alike with a simple and complete solution for datacenter management. CITTIO's customers include industry-leading companies such as Blue Cross/Blue Shield of Hawaii, the Boston Celtics, Capitol Advantage, National Parks Conservation Association, The Gymboree Corporation, and Truckee Meadows Water Authority. For more information, please visit the CITTIO Web site at www.cittio.com.

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