



FOR IMMEDIATE RELEASE

Finger Lakes Technologies Group Makes CITTIO's WatchTower Linchpin of New Managed Service

WatchTower Deployment to Boost NOC's Support to Level 2/3

SAN FRANCISCO, CALIF., March 15, 2006 – CITTIO Inc., the innovation leader in network monitoring and operations software, announced today that Finger Lakes Technologies Group [FLTG] has recently purchased and will deploy CITTIO's WatchTower 2.5 network-monitoring software to offer customers a brand-new line of managed services, as well as to monitor and manage its own internal IT network.

According to Paul Griswold, president and CEO of FLTG, the government and corporate clients FLTG's serves are clamoring for a proactive monitoring service that will help them head off network problems before they become crises. "We used to sell primarily traditional phone systems, which was very reactive. In recent years we've been getting more requests to monitor customers' networks," Griswold said. "There are so many more devices to watch, all of which potentially may encounter problems. Using CITTIO's WatchTower, now we will be able to say to a customer, 'You're starting to have a latency problem in this branch; let's do something to address it now before it becomes a bigger issue'."

Griswold, a fourth-generation voice and data-networking professional, founded FLTG in 1995. The second largest ISP in New York State, the company offers a range of products and services, from consulting on network design to helping companies comply with the IT auditing and reporting requirements of recent legislation. FLTG has recruited a team of certified networking professionals, opened a state-of-the-art Network Operations Center with Level 2/3 response capabilities, and built out its own fiber network.

"Paul Griswold is a true visionary," said CITTIO's president and CEO Jamie Lerner. "In 1999, he saw that convergence was the wave of the future and re-wrote his company's business plan to reflect that. CITTIO is now delighted to work with Paul and the rest of the FLTG team as the company begins the rollout of a new managed service around WatchTower."

About Finger Lakes Technologies Group (FLTG)

With headquarters in Victor, N.Y., Finger Lakes Technologies Group—the second largest ISP in New York State—serves corporate, government and individual customers in Buffalo, Rochester and Syracuse with IP, IP telephony, wireless communications, engineering, design, Internet access, Web hosting, and custom solutions. FLTG is a subsidiary of the Ontario and Trumansberg Telephone Companies, whose founding by FLTG CEO Paul Griswold's great-grandfather Hovey Griswold dates to 1906.

About CITTIO, Inc.

CITTIO, Inc. is the award-winning innovation leader in network monitoring and operations software. Based on a 100 percent Java architecture, only WatchTower delivers a fully bundled software solution, including a Web server, an embedded database, and a management portal, providing complete functionality for operating a network data center. The unique monitoring capabilities of WatchTower, coupled with powerful automation technology, provide IT managers and network technicians alike with a simple and complete solution for datacenter management. CITTIO's customers include industry-leading companies such as Blue Cross/Blue Shield of Hawaii, Capitol Advantage, National Parks Conservation Association, The Gymboree Corporation, Truckee Meadows Water Authority, and the University of California at Santa Barbara. For more information, please visit the CITTIO Web site www.cittio.com.

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