



CITTIO'S WATCHTOWER GAINS FAVOR AMONG CANADIAN NETWORK MANAGERS

*Network Monitoring Software Keeps Canadian-based
Businesses Operational*

SAN FRANCISCO, CALIF., October 2, 2006 – CITTIO Inc., the innovation leader in network and systems monitoring software, announced today that WatchTower®, its flagship network monitoring product, is gaining significant traction among network managers in the Canadian market, including those in the healthcare and technology sectors as well as among Canadian Managed Service Providers (MSPs).

CITTIO has secured several important customer agreements in the past quarter alone including Quick Service Software in Niagara On The Lake and NuComm International with headquarters in St. Catharines, Ontario.

These companies join a cluster of MSPs and their customers already using the WatchTower product including Neotel International, based in Markham, Ontario; Alliance Technology of Toronto, Ontario; and Innovation Networks, based in British Columbia. In total, WatchTower is monitoring the networks and applications of its customers, and its customers' customers, in nearly 5,000 Canadian locations.

"We simply cannot afford any glitches or downtime in our data center, as it has the potential to adversely impact every one of our customers," said Chris Taylor, Operations Manager, Quick Service Software, a company ranked #35 on Canadian Business' Profit 100 list this year. Quick Service Software's hosted application, ClearView, is a subscription-based enterprise application that handles back-office functionality for the food services industry, including thousands of Tim Horton's and Wendy's restaurants. "WatchTower's robust product features combined with its simple pricing model provides us with a sophisticated range of real-time network monitoring, proactive management, customized technical support and executive dashboards, allowing us to consistently provide the highest level of service to our customers."

At the same time, managed service providers are creating viable and profitable businesses by leveraging WatchTower to deliver network monitoring as a service. "We are creating an entire business unit working with CITTIO," said Howard Phee, CEO, Neotel [NIT on the TSX Venture Exchange]. "CITTIO's team is providing not only network monitoring software that is optimized to run in multi-tenant situations, but also the financing, business coaching and training that is enabling us to hit the ground running."

Network operations experts at CITTIO designed WatchTower to simplify network management, while delivering the most cost-effective, easy-to-use enterprise monitoring software on the market. WatchTower tracks system operations using Simple Network Monitoring Protocol (SNMP) to monitor network devices, software applications, database servers, and more. WatchTower queries vital statistics and receives traps from remote servers and devices; users can then send emails or pager alerts and can configure automated responses to system alerts.

In addition, CITTIO's WatchTower provides comprehensive executive-level information enabling organizations to create tighter links between business and IT.

For example, network managers can aggregate data from various departments within their organizations—such as e-commerce or human resources—into comprehensive executive level process views. In addition, using WatchTower's executive dashboards, executives can make more informed decisions about continued IT investments and their intended business consequence.

WatchTower is easy to deploy and maintain. Unlike other enterprise-class solutions, it does not require months of training, customization, and system integration, which lowers the overall cost of managing and maintaining an IT infrastructure.

“Canada is a growing market and one to which we are committed,” said Jamie Lerner, CEO of CITTIO. “As such, we will continue to put both employees and partners in place, insuring our Canadian partners and customers have access to the sales and engineering support they need.”

About CITTIO, Inc.

CITTIO, Inc. is the award-winning innovation leader in Network and Systems Monitoring software. Based on a 100 percent Java architecture, only WatchTower® delivers a fully bundled software solution, including a web server, an embedded database, and a management portal, providing complete functionality for operating a network data center. The unique monitoring capabilities of WatchTower, coupled with powerful automation technology, provide IT managers and network technicians alike with a simple and complete solution for data center management. CITTIO's customers include industry-leading companies such as Blue Cross/Blue Shield of Hawaii, Capitol Advantage, DemandTec, Five Mile Capital, National Parks Conservation Association, Pacific Sunwear, and The Gymboree Corporation. For more information, please visit the CITTIO website www.cittio.com.

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