



**FOR IMMEDIATE RELEASE**

**CSS Group Introduces New Service Powered by Network and Systems Monitoring Capabilities from CITTIO's WatchTower**

*Premier Midwest Managed Technology Provider Will Use Innovative Solution to Serve New Markets, Drive Increased Revenues*

**SAN FRANCISCO/FORT WAYNE, Ind.— October 16, 2006** – CITTIO Inc., the award-winning innovation leader in Network and Systems Monitoring software, and CSS Group, Inc., a premier Midwestern managed service provider, today announced that CITTIO's WatchTower® product will be used in delivering CSS' new, premier network monitoring and management service, NetServ-One Plus. CSS Group has been offering managed technology solutions to a diverse customer base in Fort Wayne, Indiana and the surrounding area since 1995 and has distinguished itself through superior customer relationships and robust Service Level Agreements. CITTIO will effectively make it possible for CSS to expand its customer base to companies with larger number of users, resell the WatchTower product to Fortune 500 companies, and drive increased revenues with NetServ-One Plus, which is available now.

"We're happy to welcome CSS Group to a growing number of resellers, VARs, and managed service providers who have recognized the value that WatchTower provides," said Jamie Lerner, president and CEO of CITTIO. "We believe that CSS Group will be able to take advantage of WatchTower's cost-effectiveness and ease of installation, as well as the comprehensive package of support and financing we offer to help our MSP customers be successful."

"WatchTower and support from CITTIO offer us a tremendous opportunity to take our network and systems monitoring services far beyond standard 'break-fix,'" said Lynn Rich, CSS Group president and CEO. "With the launch of NetServ-One Plus, we'll be able to provide 24/7 protection that includes application performance monitoring and early warning about network problems. We also see two other real benefits that WatchTower will provide. CSS will be able to offer our customers peace of mind around their network operations, and we will have the ability to call on potential customers who have 75+ users with complete confidence that we can easily meet their needs for quality service."

**CSS Group and WatchTower**

"When CSS Group approached us with this new service offering, we were extremely pleased," said John Didier, chief financial officer of Summit Brands, Inc., a manufacturer of leading household cleaning brands. "We have chosen to devote our resources to growing our business rather than building an IT staff. Now that CSS Group can offer cradle-to-the-grave network and systems monitoring, we no longer need to worry about downtime and can focus on making our cash registers ring."

**About NetServ-One Plus**

NetServ-One Plus is a comprehensive technology service, support and monitoring package. It provides unlimited on-site support and service, as well as 24 x 7 monitoring. Most service issues can be resolved before the customer is even aware of the problem. This allows downtime to be eliminated or greatly reduced in most instances. Companies can concentrate on generating revenue rather than troubleshooting technology problems.

**About CSS Group, Inc.**

Based in Fort Wayne, Indiana and founded in 1995, CSS Group, Inc. is the area's premier provider of managed technology. Its solutions let companies improve and direct their performance. The company differentiates itself through the quality of its customer relationships, defining its success is defined by its customers' success. For more information about CSS Group, Inc., please visit [www.cssginc.net](http://www.cssginc.net).

**About CITTIO, Inc.**

CITTIO, Inc. is the award-winning innovation leader in Network and Systems Monitoring software. Based on a 100 percent Java architecture, only WatchTower® delivers a fully bundled software solution, including a web server, an embedded database, and a management portal, providing complete functionality for operating a network data center. The unique monitoring capabilities of WatchTower, coupled with powerful automation technology, provide IT managers and network technicians alike with a simple and complete solution for data center management. CITTIO's customers include industry-leading companies such as Blue Cross/Blue Shield of Hawaii, Capitol Advantage, DemandTec, Five Mile Capital, National Parks Conservation Association, Pacific Sunwear, and The Gymboree Corporation. For more information, please visit the CITTIO website [www.cittio.com](http://www.cittio.com).

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